Sierra Wireless AirLink LS300

Description

The target of the Airlink LS300 is the Alarming Module. Its purpose is to Send and Receive SMS messages. Essentially, it is going to be utilized as an SMS gateway. As an example, Ignition picks up information from a PLC that the water temperature is too hot. Ignition sends an SMS message via the AirLink LS300 to contacts assigned to that alarm. It is received by a contact, which is then acknowledged via SMS by the contact. This SMS message is sent back and received by Ignition via the AirLink.

LS300 and Network Security

The security settings covered here are basic steps to secure the LS300. Inductive Automation is not responsible for the security of your LS300. You should take the time to configure and test the current and other security measures as appropriate to your network.

Inductive Automation tested this router as a device that sits inside a network. Therefore, it needs to be configured to act simply as another device on the network, not as a router or DHCP Server etc. Its sole purpose is to handle SMS traffic.

Configuration and ACEManager

To access the modem's configuration information and be able to change it, you will be accessing what is called the ACEManager. This can be accessed via Ethernet, USB or Serial. This document will only cover Ethernet access. The recommended browser to use is IE or Firefox. There are problems when using the Chrome browser.

Setup Steps

The sections below should be followed in the order given to setup the AirLink LS300. Note that any change that is made usually requires a reboot of the router/modem, which can be done through the ACEManager. Follow these instructions and reboot at the end.

Default Ethernet Connection

First connect the LS300 directly to your computer and follow the manual's instructions to connect to it. Default Ethernet settings for access is the following:

Device IP Address: 192.168.13.31 Port: 9191 Username: user Password: 12345

It should be as simple as changing your computer's LAN settings to DHCP. Then connect to it via a browser with the URL of http://192.168.13.31:9191.

Firmware

The first thing to check is if the router's firmware is up-to-date. Go to the Status Tab. If the router's ALEOS Software Version is not 4.3.3a.014 (the latest firmware version as of this writing), it should be updated. This can be found on the Sierra Wireless website at

http://www.sierrawireless.com/en/Support/Downloads/AirLink/Configurable_Intelligent_Gateways/AirLink_LS300.aspx

With the firmware downloaded, follow these instructions to install it:

- 1) In the top right hand corner of the AceManager page, hit the Firmware link. This opens up a window.
- 2) Browse to where the file is located, and hit update firmware. The update runs automatically.

The LS300's manual also covers how to upgrade the firmware easily.

Setting up the AirLink to be on a network

The AceManager will be accessed to change the LAN and other setting to enable it to be accessed via an existing network. After the firmware upgrade, you should still be able to access it via the default Ethernet settings.

Go to the LAN – Ethernet Tab and change the following:

Device IP: <your IP Addr>

Starting IP: <your IP Addr> + 1 on last octet.

The last octet must be set to a number greater than what the Device IP is set to.

Ending IP: <you IP Addr> + X on last octet.

If DHCP Server Mode is disabled, setting this should not matter; however, set it to the Device IP or higher.

DHCP network mask: 255.255.0.0 or 255.255.255.0 depending on your network.

DHCP Server Mode: Disable

The LS300 has a built-in DHCP Server. This must be disabled. If it is not, it may cause network issues, creating conflicts on existing IP addresses already assigned.

The following is a screen shot example of the default LAN settings Inductive Automation is using – you should adjust these as appropriate to you network:

Status WAN/Cellular LAN	VPN Security Services GPS Eve	ents Reporting Serial Applications I/O Admin						
ast updated time : 07-09-2013 09:35:4	0	Expand All Apply Refresh Cancel						
DHCP/Addressing								
Ethernet	[-] General							
USB	Ethernet Port	Enable 💌						
Host Port Routing	AT Device IP	192.168.13.31						
Global DNS	□ AT Starting IP 192.168.13.100							
PPPoE	Ending IP	192.168.13.150						
VLAN	DHCP network mask 255.255.255.0							
VRRP	I AT DHCP Server Mode Disable							
Host Interface Watchdog	[-] Advanced							
	✓ Link Radio Coverage to Interface	Disable 💌						
	Radio Link Delay (Secs)	10						
	Interface Disabled Duration	Interface Disabled when Radio is disconnected						
	Turn Off NAT	Disabled 💌						
	Starting Ephemeral Port	1024						
	Ethernet 1 Link Setting	Auto 100/10						

After the above has been done, go to the LAN – Host Port Routing Tab. The router must be set to NOT act as the gateway on the network.

Primary Gateway: Disabled

Failure to make the above setting may cause devices on the network to cease functioning. Host network subnet mask 2: 255.255.255.0 Host network subnet mask 3: 255.255.255.0

Below is a screen shot of the changes:

Status	WAN/Cellular	LAN	VPN	Security	Services	GPS	Events Reporting	Serial	Applications	I/O	Adn	nin
Last update	ed time : 07-09-201	3 09:35:57								Apply	Refresh	h Cancel
DHCP/A	ddressing		Prim	arv Gateway				isable 👻				
Etherne	et 🛛		V Host	Network 2			0	.0.0.0				
USB			V Host Network Subnet Mask 2 255.255.255.0									
Host Po	ort Routing		V Host	Network 2 Ro	oute		E	thernet Port	•			
Global D	DNS		V Host	Network 2 Ga	ateway		0.	.0.0.0				
PPPoE			V Host	Network 3			0.	.0.0.0				
VLAN			V Host	Network Sub	net Mask 3		2	55.255.255	5.0			
VRRP			V Host	Network 3 Ro	oute		E	thernet port	•			
Host Int	erface Watchdor	•	V Host	Network 3 Ga	ateway		0.	.0.0.0				

ACEManager "Over-The-Air"

By default the ACE Manager can be accessed "over-the-air". If you load the Inductive Automation default configuration, it is disabled. This will add security to the device to prevent access from outside the network via the cellular network.

Status WAN/Cellular LAN		
	VPN Security Services GPS	Events Reporting Serial Applications I/O Admin
Last updated time : 07-09-2013 11:13:42		Apply Refresh Cancel
AVMS	OTA ACEmanager Access	OFF V
ACEmanager	Tethered Host ACEmanager Access	Both HTTP and SSL
Low Power	ACEmanager Port	9191
Dynamic DNS	ACEmanager SSL Port	9443 💌
SMS		
Telnet/SSH		
Email (SMTP)		
Management (SNMP)		
Time (SNTP)		
Device Status Screen		

SSH Interface to the Modem

If you load the Inductive Automation default configuration, SSH is used in preference to Telnet. To SSH into the router, use Putty or some other SSH Client. See Ethernet section for IP and login credentials. Make the following changes in the Telnet/SSH section of the Services tab:

								Ē	irmware Uploa	id <u>Down</u>	lload Rebo	ot <u>Ref</u> i
Status	WAN/Cellular	LAN	VPN	Security	Services	GPS	Events Reporting	Serial	Applications	I/O	Admin	
ast updat	ed time : 07-09-201	3 11:14:36							[Apply	Refresh	Cance
AVMS			- AT -									
ACEma	nager		A Re	emote Login S	erver Mode	CH Doct		2222		1		
Low Po	wer		AT Re	emote Login S	erver Telnet/S	SH Port Time	out (minutes)	10]]		
Dynami	c DNS		Ma	ax Login Atter	npts			6]		
SMS			AT Te	Inet/SSH Echo	5			Enable 👻				
Telnet/S	SSH		Ма	ike SSH Keys	4			Make SSH	Keys			
Email (S	SMTP)		SS	H Status				SSH user not	connected			
Manage	ement (SNMP)											
Time (S	INTP)		1									
Device	Status Screen											

Configuring SMS

In order to send SMS it must be enabled. Go to the Services – SMS tab.

SMS Mode: Control and Gateway

ALEOS Command Password: 12345 Local Host IP: this should be set to the IP of the Ignition Server. Local Host Port: 17342 ALEOS Port: 17341

Status	WAN/Cellular	LAN	VPN	Security	Services	GPS	Events Reporting	Serial	Applications	I/O	Admin	
ast updat	ed time : 07-09-201	3 11:15:39							Expand All	Apply	Refresh	Cance
AVMS												
ACEma	nager		[-] SM	S Mode								
Low Po	wer			SMS Mode				Control and	Gateway 💌			
Dynami	c DNS		AT	ALEOS Comma	nd Password			•••••]		
SMS				ALEOS Comma	nd Prefix			&&&]		
Telnet/	SSH			SMS Destination	n			IP	•			
Email (S	SMTP)			Include Phone N	lumber On Se	erial		Yes 💌				
Manage	ement (SNMP)		[-] Lo	al Host Interfa	ace Configu	ration						
Time (S	INTP)											
Device	Status Screen			ocal Host IP				17240				
				EOS Port				17342				
				LLOS FUIT			l	17341				
			[-] Me	ssage Format	Configurati	ion						
			S	art Field				<<<				
			Fi	eld Delimiter			[,				
			E Er	nd Field				>>>				
			A	CK Field				ACK				
			M	essage Body Fo	ormat			ASCII Hex	-			
			[+] SN	IS Security - In	bound SMS	Messages	;					
			[-] Ad	vanced								
			S	MS Address Typ	e		[Unknown	-			
			S	MS Address Nu	mbering Plan		[ISDN/Teleph	one 👻			
			A 📃	T+CGSMS			[Do Nothing				
			۵	uick Test				Quick Test				
			Q	uick Test Destina	ation							

Port Filtering and Outbound Ports

To prevent outbound http and https traffic over the air from the LS300, port filtering is utilized. Under Security – Port Filtering Outbound:

Outbound Port Filtering Mode: Blocked Ports Filtered Ports: Start Port 80 and End Port 0 Start Port 443 and End Port 0.

Status WAN/Cellular LAN	VPN	Security Services GPS	Events Reporting	g Serial Applicatio	ons I/O Admin
Last updated time : 07-09-2013 11:17:44					Apply Refresh Cance
Port Forwarding	. 🔲 Out	bound Port Filtering Mode		Blocked Ports	
Port Filtering - Inbound					
Port Filtering - Outbound		Start Ports		E	ind Port
Trusted IPs - Inbound (Friends)	X	80		0	
Trusted IPs - Outbound	x	443		0	
MAC Filtering					Add More
Packet Inspection					

Trusted Inbound/Outbound IP Address

Using the AceManager, you can set certain Static IP addresses as trusted for both Inbound and outbound traffic for the modem. If this router will be put inside a network, this option should be looked at.

Per the manual, Trusted IPs Inbound restricts access to the modem and all LAN connected devices. You would use the Public IP Address that someone would be accessing the LS300 over the air.

Per the manual, Trusted IPs Outbound restrict access to external networks to IPs in the list.

Reboot the LS300

At this point in the setup, reboot the device. You should also be able to access it via the web interface ACEManager.

Using the AirLink and Additional Information

Sending & Receiving SMS Messages

To send SMS messages, login to the LS300 via SSH. The following is the basic command to send the message:

at*smsm2m="1XXXXXXXXX This is SMS test message."

To see if the LS300 is receiving text messages, send one to it. Then from the ACEManager, go to Services – SMS, and under the SMS Security–Inbound SMS Messages heading, there are 2 fields called Last Incoming Phone Number and Last Incoming Message. Check if the number and message are there. Press **Refresh** if you do not see it immediately.

F1 CMC Convite Internet CMC Management	
[-] SWS Security - Indound SWS Messages	
Trusted Phone Number	Disable 💌
Last Incoming Phone Number	
Last Incoming Message	

Troubleshooting Notes:

To reset your device back to factory defaults in IE (this does not work using Firefox or Chrome), go to the Admin - Advanced tab and hit the Reset to Factory Default button.

If the above doesn't work:

- Hold down the reset button between 45 and 60 seconds. You will see the 4 lights flash sequentially.
- When the device's is resetting when all four lights flash yellow then red and then turn green for about a minute before it boots up again.

